

Introducing our health insurance for Africa

Health insurance for expats, local nationals, and businesses across the African continent.

 **Platinum Trusted Service Award**
2025 feefo

Make your expat experience healthier and safer!

→ Medevac

Emergency medical evacuation when treatment isn't available locally

Emergency medical evacuation (medevac) is a critical benefit across Africa. With the assistance of Charles Taylor, we work with most air ambulance providers across Africa to organise the safest and speediest medevacs for our members.

→ Coverage zones

Geographical cover to suit all budgets

Coverage zones are the territorial limits of a member's cover under their policy. For members living in Africa, we have 4 coverage zones. So whether the member wants worldwide cover or only cover while in Africa, we've got options for every budget.

→ Claims

Quick access to the best private hospitals

Often the costs of outpatient treatment are small, so the easiest way is for the member to pay and claim. For inpatient treatment, we provide a claims concierge service to our members. We encourage members to call us first, and we'll arrange their admission and Guarantees of Payment (GOPs) directly with hospitals. We work with a range of agents to facilitate speedy admissions at 5,000 hospitals across Africa.

→ Medical providers

Stress-free access to inpatient care

Our members can rely on our networks and our partners' networks for stress-free access to the best hospitals across Africa. We have relationships with the most popular hospitals amongst expats and the key hospitals in major urban areas.



Solace Global App

Travel assistance & security info in your pocket

Personal security is a big concern across Africa. Members with health insurance receive complementary access to our security smartphone app, with location-based, near real-time alerts about security incidents.

Stay safe with the help of our smartphone app →

